

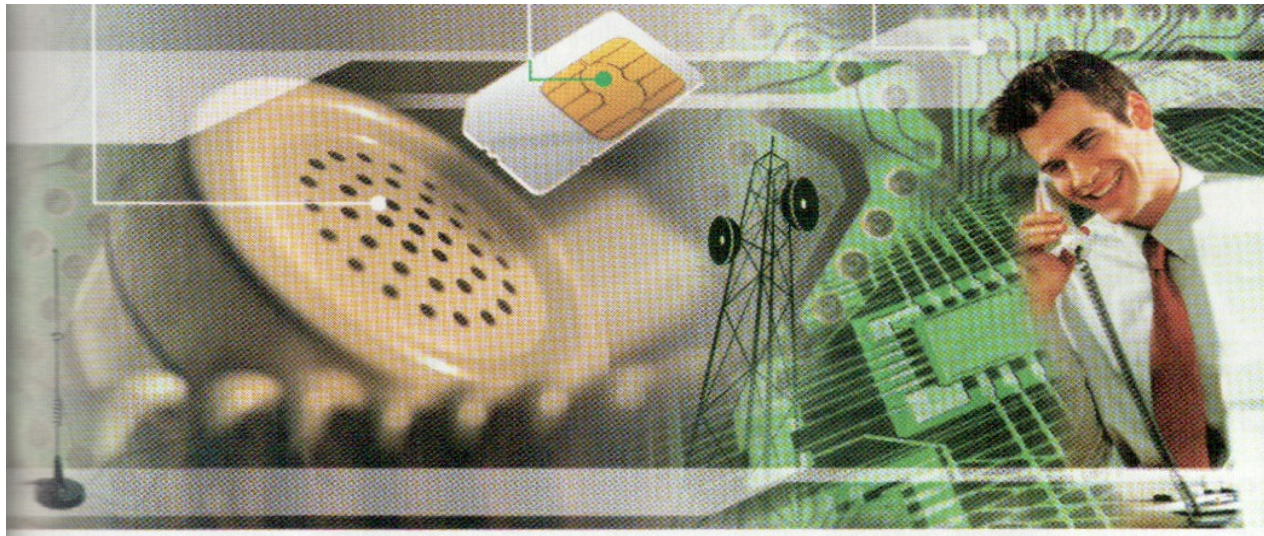


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## **SMART GOVERNANCE**

**Workshop Duration : 4 Days**

### **Workshop Agenda**

#### **What is SMART Governance?**

“SMART Governance” is about the future of the public services, it’s about greater efficiency, community leadership, mobile working and continuous improvement through innovation. SMART Governance is about using technology to facilitate and support better planning and decision making. It is about improving democratic processes and transforming the ways that public services are delivered. It includes e-government, the efficiency agenda and mobile working.



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Roadmap to e-Government

e-Gov 1.0 & e-Gov 2.0

e-Gov 2.0 Financial & Technology Models

Public Private Partnership ( PPP ) for e-Government

Policy Approach for Adoption of ICT Technologies

Change Management for e-Government

Government Data Centres

Utility Based Computing for e-Government

Secured Government Architecture

Government Telecentres

National Citizen Identity System

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Geographical Information system ( GIS ) for Government

Open Source Software for e-Government

Government Call Centre

Secure Transaction Infrastructure

Integrated Government Financial System

Land Records, Urban Development Management

e-Agriculture, Disaster Management, e-Procurement

Human resource Management System

Smart Governance & Technology

e-Governance Project Life - Cycle

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